

California Legal Services (Title III B)
Statewide Annual Report

Fiscal Year: 2016-2017

Total Unduplicated Client Count for Fiscal Year: 29.002

Total Cases Closed in Fiscal Year: 31.272

Total Units of Service for Fiscal Year (Unit=1 Hour): 132.812

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	6.787
65-74:	12.140
75-84:	6.881
85+:	2.905
Client Declined to Provide Information:	354
Total:	29.067

CLIENT GENDER

Male:	10.996
Female:	17.932
Client Declined to Provide Information:	163
Total:	29.091

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	10.822
Homebound:	634
Lives Alone:	12.164
Institutionalized:	410
Suspected Victim of Elder Abuse/Exploitation:	1.637
Limited English:	4.895
Rural:	5.482
Greatest Economic Need (Minority):	5.597
Greatest Economic Need (Non-Minority):	6.916

CLIENT RACE

Two or More Races:	638
Caucasian:	20.003
African American:	2.099
Native American/Native Alaskan:	301
Asian/Pacific Islander	
Asian Indian:	149
Cambodian:	15
Chinese:	648
Filipino:	541
Japanese:	183
Korean:	98
Laotian:	9
Vietnamese:	310
Guamanian:	2
Hawaiian:	22
Samoan:	23
Other Asian/Pacific Islander:	358
Race Unknown/Some Other Race:	3.167
Client Declined to Provide Information:	436
Total:	29.002

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Greatest Economic Need (Minority Status Unknown): 484

CLIENT ETHNICITY

Hispanic/Latino: 5,653

CASES OPENED IN FISCAL YEAR
 (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	1,597	1,220	323	64
A2. Contracts/Warranties:	972	806	176	81
A3. Other Consumer/Finance:	1,626	1,367	278	66

EMPLOYMENT

B1. Discrimination:	41	34	7	4
B2. Other Employment:	313	234	55	18

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	703	534	125	37
C2. Conservatorship:	414	166	117	85
C3. Other Family:	327	269	62	20

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1,211	887	232	56
D2. Medicare:	381	199	151	22
D3. Other Health/Community Based Care:	708	494	171	34

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	5,767	4,398	848	644
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1,260	933	251	50
E3. Other Housing:	1,237	997	175	38

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INCOME MAINTENANCE

F1. Social Security:	750	587	163	32
F2. Supplemental Security Income (SSI):	948	635	270	83
F3. Pensions/Retiree Benefits:	111	116	26	0
F4. Other Income Maintenance:	424	296	121	21

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	266	123	57	25
G2. Elder Abuse/Neglect/Exploitation:	1,352	757	221	191
G3. Other Individual Rights:	799	646	114	74

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4,474	2,951	1,616	74
H2. Advance Health Care Directives (AHCD):	2,120	867	1,441	13
H3. Financial Powers of Attorney:	1,507	670	957	13
H4. Other Miscellaneous:	1,103	743	595	46

TOTAL CASES OPENED IN FISCAL YEAR: 30,411

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
20,929	8,552	1,791

TOTAL ESTIMATED CASE WORK HOURS SPENT 134,010

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 443

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 2,230

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 675

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 2,198